

Collection statement for NRT + NRT Pilot project

Background and purpose

This research involves two follow-up surveys with people who received nicotine replacement therapy (NRT) through the Victorian and South Australian Quitlines. The study examines quitting outcomes and participants' experiences using NRT alongside Quitline counselling support.

We are collecting your personal information for the purpose of evaluating the effectiveness and acceptability of the Quitline NRT program. The findings will help inform improvements to Quitline services and NRT delivery.

We will only use the information you provide for this specific research purpose.

The first survey takes approximately 10 minutes to complete and the second survey takes approximately 5 minutes.

Participation in this research is voluntary. You may choose not to answer any question and you can stop at any time.

Who is conducting the research?

The Social Research Centre has been engaged by Cancer Council Victoria (on behalf of the Victorian and South Australian Quitlines) to conduct this research.

Your contact details were provided to us by Cancer Council Victoria / Quitline because you received NRT through Quitline and consented to be contacted for research purposes.

Information held and collected

As part of this research, we have collected your personal information (such as your name, phone number and/or email address) from Quitline records. This information was provided to us by Cancer Council Victoria / Quitline for the purpose of inviting you to participate in this study.

As part of this research, we will collect personal information (such as your age and general demographic details) and sensitive information (such as information about your smoking or vaping behaviours, quit attempts, NRT use, and related health information).

With your consent, your survey responses may be linked to information previously collected by Quitline counsellors about the support you received. This linkage will occur using a unique ID.

Disclosure and use

We may disclose your personal information to Cancer Council Victoria and authorised members of the research team for the purpose of managing and evaluating the research. De-identified findings may be shared with funding bodies including the Victorian Department of Health and Preventive Health SA.

Your information may be accessed by approved service providers engaged by the Social Research Centre to support secure data collection and storage. These providers may store data on secure servers located in Australia or, in some cases, overseas in jurisdictions with appropriate data protections.

Personal information used to contact you will be retained only for as long as necessary to complete the research project and related reporting. After this period, identifying information will be securely destroyed or permanently de-identified in accordance with the Social Research Centre's data retention policies. De-identified survey data may be retained for research and reporting purposes.

Other matters

If you choose not to provide the requested information, you may not be able to participate in the survey. Your decision will not affect your access to Quitline services or free NRT.

There is no automated decision-making that will significantly affect your rights or interests as part of this research.

The Social Research Centre fully complies with the Australian Privacy Principles and all applicable privacy legislation. Our privacy policy contains information about how we protect your information, how you can access or correct your personal information, and how to make a privacy-related complaint. It also explains the circumstances in which information may be disclosed to overseas recipients.

The Social Research Centre's privacy policy is available at:

<https://srcentre.com.au/privacy-policy/>