

ONLINE PILOT CHILD PROTECTION PARENT SURVEY 2025

PARTICIPANT INFORMATION SHEET

Introduction

This survey is for parents who have experience with Child Safety in Queensland to tell us what they think and how to make things better.

This Participant Information Sheet tells you about the survey and what you will be asked to do. Knowing this will help you decide if you want to do the survey. Please read this sheet carefully. If you would like to go to the online survey use this link or type it into your browser: www.srcentre.com.au/QLDparentsurvey

Important things to know:

- This survey is for birth parents, kinship or other parents who have had contact with Child Safety in Queensland **in the last 5 years**.
- You must be at least **18 years old** to do this survey.
- The survey has 40 questions about your involvement with Child Safety. It takes about 15 minutes to finish.
- It's your choice to do the survey. You can decide if you want to answer the questions or not.
- Your answers are private. We keep them secret and safe. No one will know it was you who answered the questions.
- The survey is free. You won't get paid to do the survey. This helps us keep your answers secret.
- This is a safe place where you can talk freely and truthfully. What you say won't affect you or your family.
- We will collect everyone's answers to write a report. Your name won't be in the report and no one will know which answers were yours.
- We hope more than 200 parents will do this survey. This will help us understand what can be done to make things better.
- If you stop and want to come back to the survey later, you'll need to start again from the beginning. We don't keep your answers unless you finish the whole survey.
- We know these questions might be tough. If you feel sad or upset, you can stop any time.

If you feel upset during or after the survey, you can get support from the following organisations:

1800RESPECT

1800 737 732

www.1800respect.org.au

MensLine Australia

1300 78 99 78

mensline.org.au

Lifeline

13 11 14

www.lifeline.org.au

Beyond Blue

1300 22 4636

www.beyondblue.org.au

13YARN

13 92 76

www.13yarn.org.au

Headspace

1800 650 890

headspace.org.au

By giving your consent to take part in this survey you are telling us that you:

- Understand what you have read.
- Agree to do the survey.
- Agree for your survey answers to be used the way this information sheet explains they will.

Who is the survey for?

This survey is for birth parents, kinship or other parents who have had contact with Child Safety in Queensland **in the last 5 years**.

You must be at least **18 years old** to do this survey.

If you are younger, we are exploring how you can have your say in the future.

What does the survey ask?

If you choose to do the survey, we will ask you to fill out an online form.

The survey asks about your involvement with Child Safety.

You'll be asked questions about what it's like to work with Child Safety, and if it was good, bad or both.

We also ask about you – things like your gender identity, how old you are, and if you speak a different language at home.

If you don't want to answer a question, just click on the arrow that points to the right to skip the question.

The survey has 40 questions and takes about 15 minutes to finish. There is also a space to tell your story in your own words.

There are no right or wrong answers.

Why should I do the survey?

Doing the survey is voluntary – that means you decide whether you want to do it or not.

Sharing your story will help us better understand:

- If parents are told about their rights, what they need to do, and the help they can get when working with Child Safety.
- What are the hard things about involvement with Child Safety.
- What are the good things that Child Safety does.

Your answers will be used to help Child Safety understand what it's doing well and what needs to be done better.

Who is running the survey?

The survey is being run by the Social Research Centre (SRC) on behalf of:

- Family Inclusion Network, Southeast Queensland
- Queensland Aboriginal and Torres Strait Islander Child Protection Peak
- Department of Families, Seniors, Disability Services and Child Safety (Child Safety). The survey is being funded by the Queensland Government.

The SRC is an independent company. That means we are not part of Child Safety or the government.

Are my answers private?

Yes, your answers are private.

This survey doesn't ask for your name or contact details.

Your answers will be kept safe in accordance with Australian laws on saving records and protecting privacy (Archives Act 1983 (Cth) and the Privacy Act 1988 (Cth)). To learn more, go to: <https://srcentre.com.au/privacy-policy/>

We will collect everyone's answers to write a report. In the report, no one will know which answers were yours.

Your answers will be kept on our computer files until the report is finished. Once the report is finished, all surveys answers will be deleted.

We are not allowed to give any survey answers that could identify you to Child Safety, at any time.

Please note that this survey uses software called Qualtrics. This company is registered in the USA and therefore comes under the US Patriot Act. That means that some data from your participation in this study could be sent overseas or shared with persons outside Australia. The rules about data security, access and use in other countries may not be the same as the rules in Australia. The Social Research Centre must do what they can to make sure that any person outside Australia handles the information in the same way as people in Australia have to do, following the same privacy rules. If you have any questions about this, please contact Dr Kylie Brosnan, Executive Director, Head of Strategy at the Social Research Centre: kylie.brosnan@srcentre.com.au

Do I get paid to do the survey?

No, you will not be paid to do the survey, because we want to keep your identity a secret.

If we paid you, we would need to know who you are and how to contact you. By not paying you, we can keep your answers private so no one will know what you said.

Doing the survey is free – it will not cost you any money.

Can I stop the survey once I've started?

The survey technology **cannot save your answers** until you have finished the whole survey. If you stop the survey before the end, by closing it, you'll need to start again. The technology works like this because we didn't want to ask everyone to create an 'account' or 'login' with their name and email.

Remember - doing the survey is your choice. You don't have to do it if you don't want to, and you can change your mind at any time.

What if I have questions about the survey?

If you have questions about the survey, please call:

Family Inclusion Network Southeast Queensland	The Social Research Centre (SRC)
Phone: 07 3013 6030	Phone: 1800 023 040
Email: info.fin@micahprojects.org.au	Email: QLDParentSurvey@srcentre.com.au

What if I have a complaint about the survey?

If you have a complaint about how this survey research is conducted, please contact:

Bellberry Limited
Phone: 08 8361 3222
Email: bellberry@bellberry.com.au

This project has been reviewed and received ethics clearance through the Bellberry Limited Human Research Ethics Committee (2024-10-1340).

This means that Bellberry Limited has reviewed and approved this study in accordance with the National Statement on Ethical Conduct in Human Research (2023) – incorporating all updates. This Statement has been developed to protect the interests of people who agree to participate in human research studies. Should you wish to discuss the study or view a copy of the Complaint procedure with someone not directly involved, particularly in relation to matters concerning policies, information or complaints about the conduct of the study or your rights as a participant, you may contact Bellberry Limited on 08 8361 3222.