

Collection Statement for the Victorian Student Satisfaction Survey

This collection statement outlines how the Social Research Centre gathers and uses your personal information as part of the Student Satisfaction Survey.

Background and purpose

The Student Satisfaction Survey is a census and invites all Victorian Vocational Education and Training (VET) students who had either completed or discontinued from vocational training in 2024 to participate.

The Student Satisfaction Survey supports the delivery of quality vocational education and training in Victoria by collecting information about student satisfaction and outcomes from government-subsidised training at a system, provider, and course level.

Taking part in this survey will help improve the quality of government-subsidised training for current and future students. Your participation in this survey is important. The Social Research Centre will only use the information you provide for this specific purpose.

The online survey should take around 8 to 10 minutes to complete. Participation in this research is voluntary. You can decide to stop at any time.

Who is conducting the research?

This research is being conducted by the Social Research Centre for the Victorian Skills Authority, part of the Department of Jobs, Skills, Industry and Regions.

Information held and collected

The Victorian Skills Authority has passed on your details to the Social Research Centre for the purpose of administering the Student Satisfaction Survey. Your training organisation is required to pass on your details in accordance with the Victorian VET Student Statistical Collection Guidelines.

The Victorian Skills Authority provided the Social Research Centre with a range of information which we hold to reduce the number of questions we ask you as part of the survey.

Disclosure and use

When the survey closes, the Social Research Centre will link your survey responses with information about your course and training organisation. When the survey closes, the Social Research Centre will remove your contact information from the survey data. The survey data is then merged with information about your course and other information held by the Social Research Centre. The Social Research Centre sends to merged data to the Victorian Skills Authority.

The Social Research Centre will destroy or de-identify your personal information as soon as reasonably practicable once it is no longer required to complete the social research for which it was collected. All analysis is anonymous. For more information, please see the FAQs at <https://srcentre.com.au/project/ssat/>.

Other matters

The Social Research Centre fully complies with the *Privacy and Data Protection Act 2014 (Vic.)* and all applicable privacy legislation. Our [privacy policy](#) contains general information on how the Social Research Centre protects your privacy rights. It also contains information about how we secure your data, how you can make a privacy-related complaint, access and correction of your information, and the general circumstances under which your information may be disclosed to overseas recipients.